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## LANCOM Next Business Day Extension

### Quick up-front exchange of LANCOM devices for warranty claims

- Free advance exchange of defective devices on the next business day
- Available in the following countries: DE/AT/UK/IRL/ES/FR/IT/BE/NL/LUX - islands excluded
- The option has to be activated within three months of purchasing the LANCOM device
- Existing warranty

You won't have long to wait for an exchange device with the LANCOM Next Business Day Service Extension: If your claim is relevant (i.e. you contact LANCOM Systems Support and receive a "Return Material Authorization" number or RMA), you will receive an identical replacement device without having to wait for your device to be repaired. If the RMA case is recorded by 14:00h, LANCOM Systems will send you the replacement device within 24 hours (or by the next work day at the longest). Outside of Germany, deliveries to remote areas may in some cases be delayed until the following work day.

Work days are Monday to Friday, except for public holidays in Aachen, Germany.

# LANCOM Next Business Day Extension

Products	LANCOM Next Business Day Service Extension CPE (Item no. 61411)	LANCOM Next Business Day Service Extension IAP & OAP (Item no. 61412)	LANCOM Next Business Day Service Extension Central Site (Item no. 61413)
LANCOM 800+	■	–	–
LANCOM DSL/I-10+	■	–	–
LANCOM 16xx	■	–	–
LANCOM 17xx	■	–	–
LANCOM 18xx	■	–	–
LANCOM L series	■	–	–
LANCOM IAP series	–	■	–
LANCOM OAP series	–	■	–
LANCOM WLC-4006	■	–	–
LANCOM WLC-4025+	–	–	■
LANCOM WLC-4100	–	–	■
LANCOM 7100 VPN	–	–	■
LANCOM 9100 VPN	–	–	■
LANCOM Managed & Websmart Switches	■	–	–

Further information on all of the LANCOM Service Options is available in our manual in the "Download" section of the myLANCOM web portal.

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