

Access to the new LANvantage Partnerportal now via myLANCOM

As of now the access to the LANvantage portal will only be possible via myLANCOM. With this new function we offer our Resellers/Partners taking part of the LANvantage program (LANCOM Reseller, Qualified and Solution Partners) a single login-point, where not only customer oriented but also personalized contents are being merged.

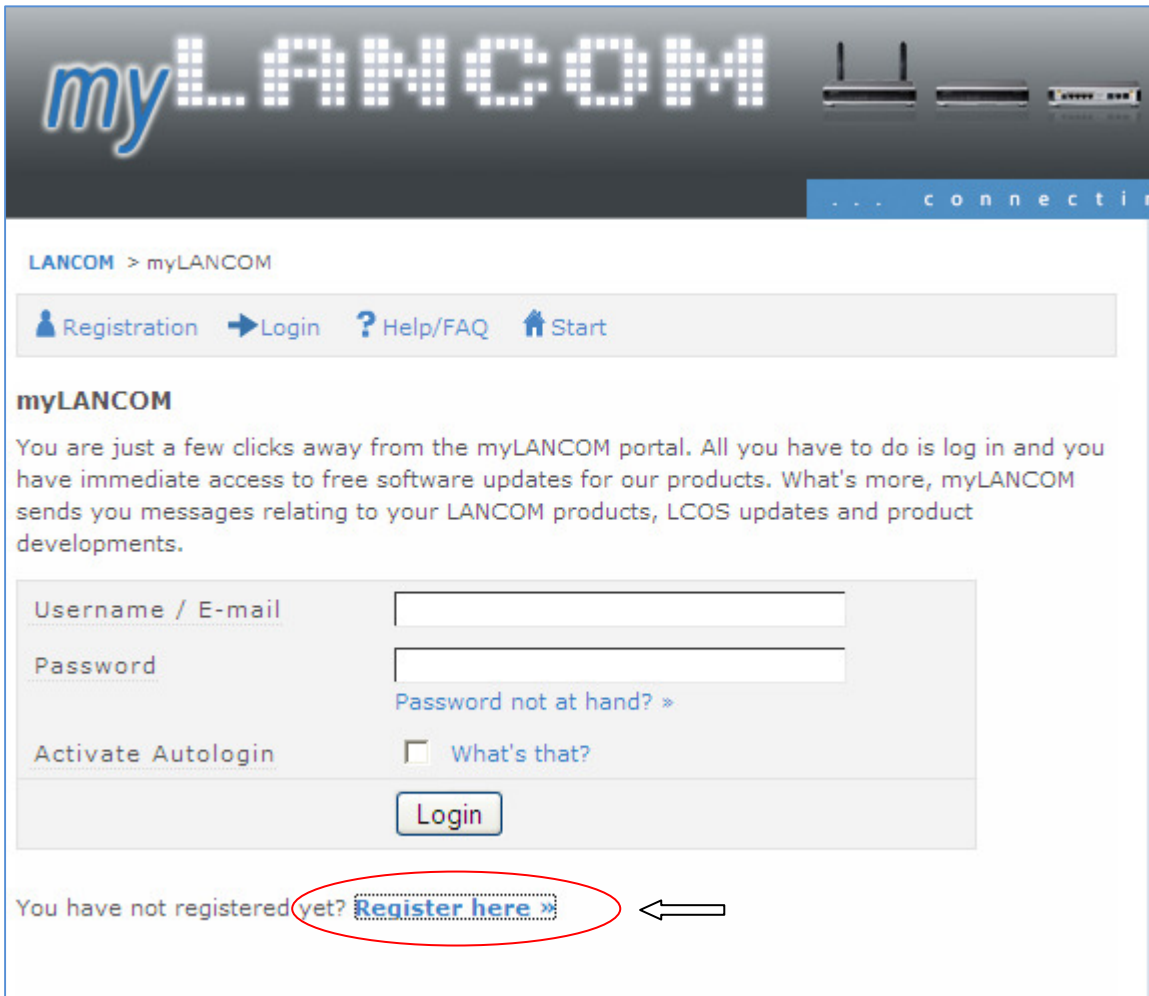
To identify as reseller/partner once a linkup between your myLANCOM data and the data stored in your LANvantage partner program has to be established.

The present short tutorial provides you with detailed instructions and information on how to register and access your personal LANvantage & myLANCOM area:

Click on **myLANCOM:**  and proceed depending on cases described below (a or b)

- a) If you do **not yet own** a **myLANCOM** account, please create a new one as follows:

Leave all entries empty and simply click on “**Register here**”



LANCOM > myLANCOM

[Registration](#)
[Login](#)
[? Help/FAQ](#)
[Start](#)

myLANCOM

You are just a few clicks away from the myLANCOM portal. All you have to do is log in and you have immediate access to free software updates for our products. What's more, myLANCOM sends you messages relating to your LANCOM products, LCOS updates and product developments.

Username / E-mail
 Password
 Password not at hand? »
 Activate Autologin What's that?

You have not registered yet? [Register here »](#) ←

On the new window, please enable the **check-box**, enter your **Partner-ID** and **password**, and then click on **“Save partner data”** to load existing company data.

******* (The Partner-ID and password are mentioned within the LANvantage Starter-kit.

Should you don't have your Partner-ID and password ready, please do not hesitate to ask our [LANvantage team](#) for help prior to finishing your registration or disable the check-box and proceed with a normal myLANCOM registration. You will have the opportunity to change your Partner status after your first login)

After the registration you will be able to access your personalized LANvantage portal within your myLANCOM member area.

Registration → Login ? Help/FAQ Start

Registration

Please enter your data to register.
 After registering you will receive an e-mail with a validation link.

Please note: Please enable Javascript and Cookies in your browser settings to register with and use myLANCOM.
 Entries marked like this * are compulsory.

Your portal data

User name *	e.g. your e-mail address
Password * (Min. 8 Chars)	
Repeat password *	
E-mail *	
LANvantage Partner?	<input checked="" type="checkbox"/> (Only check in case of valid partnership)

Your LANvantage partner data

Partner ID *	
Password *	

Save partner data »

Data privacy declaration: Your personal data is stored for your registration with the myLANCOM portal. This data is stored for the duration of your membership. Your data will not be shared with third parties. After cancellation of your membership, your data will be anonymized and stored permanently for statistical analysis.

Yes, I consent to the use of my personal data in this way *

Register with myLANCOM

- b) If you are **already registered** to myLANCOM but didn't register with your Partner-ID and password as a LANvantage Partner, please login to myLANCOM as usual:

LANCOM > myLANCOM

Registration Login Help/FAQ Start

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Username / E-mail

Password

Activate Autologin What's that?

Login

You have not registered yet? [Register here](#)

Click on **“My Profile”**, to edit your personal profile:

There you will have the chance to update your partner data (i.e. e-mail address, phone number, etc.). Please **enable** the **check-box** as LANvantage Partner, enter your Partner-ID and password and save them to your profile to load your company data.

LANCOM > myLANCOM

My profile Info service Logout Help/FAQ Start

myLANCOM Login

You are logged in, Mrs. Gibtsnicht.

Date and time of your last login: 13.04.2010 10:42

My profile
View and edit your personal data

Info service
News on updates, newsletter subscriptions

Download
Free software updates.

Help/FAQ
Questions and answers about the myLANCOM portal

LANvantage
Benefit from being a LANCOM partner

Welcome to the new LANvantage partner portal within your personal myLANCOM member area:

Depending on your Partnership level (LANCOM Reseller, Qualified or Solution Partner); the **LANvantage** Button within your myLANCOM member area will be your central access point to your customized LANvantage contents without any further login.

Important notice:

In order to provide only your active personnel with access to the myLANCOM & LANvantage members' areas, we are obliged to limit this access only to members with a pre-registered e-mail address.

The e-mail addresses used while applying for LANvantage partnership must be identical to the ones used while registering with myLANCOM portal.

Please let us know immediately, should there be changes in your in myLANCOM or LANvantage registered personnel. Only with this information we are then able to deny their access to your company data within our systems.

Changes within your profile or through our LANvantage team may show some delays in becoming effective. The LANvantage system link to myLANCOM is regularly updated once a day.

Help & trouble shooting:

If the login does not work immediately or properly, the following problems may have occurred:

- **You are already LANCOM partner/reseller, but even your Partner-ID and Password are correct the login failed or you are not able to access your LANvantage area.**

In this case the wrong e-mail address is stored in our system. Please contact the LANvantage team at lanvantage@lancom.eu to synchronize the addresses.

- **If you do not know/have your Partner-ID and Password:**

The Partner-ID and Password have been sent to you within the LANvantage Starter-kit. Please contact the LANvantage team at lanvantage@lancom.eu to obtain them again.

- **If you are not a partner yet, access to the LANvantage portal is denied.**

For general information about our LANvantage program, please have a look at www.lanvantage.eu